

MAKI HIROSE

Portfolio: makidesigner.com

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SUMMARY

Project Manager with a background in UX/UI design and web development.

Bilingual in English and Japanese.

TECHNICAL SKILLS

UX/UI: User Research, Market Research, User Interviewing, Affinity Mapping, User Persona, Information Architecture, User Flow, Sketching, Wireframing, Wireflow, Usability Testing, A/B Testing, Prototyping, Responsive Web Design, Design Systems, WCAG.

Web Development: React, JavaScript, CSS, JSX, HTML5, Bootstrap, jQuery, RESTful API, AJAX, AXIOS, JSON, Firebase, Node, Express, Sequelize, MySQL, Mongoose, MongoDB, Object-Relational Mapping, Handlebars, Heroku, JawsDB, mLab, Chrome DevTools, Git, GitHub, Agile, Scrum.

Software: VS Code, Figma, Sketch, Photoshop, Powerpoint, Excel, Azure DevOps, Jira, Monday, Adobe Experience Manager, Adobe Analytics, Command Line.

EXPERIENCE

Tata Consultancy Services - *Project Manager* - Tokyo, Japan 2022-Present
Leader of the Generative AI team. Involved in presales activities and managing Automotive and Telecom client projects. Prior to that, a Project Manager of the UX/UI and Service Design team. Implemented Scrum framework into the team, and assigned to Insurance and Shipping client projects.

RR Donnelley - *Digital Lead* - Tokyo, Japan 2021-2022
Assigned to the Morgan Stanley account, led and managed UX/UI design and web development projects. Transformed the cross functional team from Waterfall to Agile. Led APAC region Morgan Stanley website initiatives, generating over 20000 page views in the first five days of a high profile launch. Oversaw implementation and analyzed analytics data on websites.

KPMG Ignition Tokyo - *UX/UI Designer* - Tokyo, Japan 2020-2021
Designing UX/UI for Machine Learning, AI, OCR and Blockchain platforms. Member of an award-winning Data Science team that develops cloud based enterprise solutions for KPMG Japan and Australia's Audit, Tax and Consulting services. Notable accomplishments include creating the first patented Excel Mapping UI and Machine Learning PDF Annotation UI in the world, and the first Design System within the KPMG network.

Tanqueray Gin - *Product Designer* - New York, USA 2016-2020
Redesigned TanquerayGin.com from scratch with the team and implemented incremental updates.

Maybelline - *Product Designer* - New York, USA 2015-2016
Developed and launched Maybelline's new Fit Me! web app. Led the team through the visual design ideation.

MAKI HIROSE

Page Two of Two

Smirnoff - *Product Designer* - New York, USA 2012-2015

Executed Smirnoff.com's multiple redesign processes. Contributed to UX/UI and visual design.

Drive In Studios - *Web Designer & Digital Imaging Specialist* - New York, USA 2007-2012

Designed and coded company and client sites. Supervised digital imaging and retouching on photoshoots.

- **Notable Clients:** IBM, GE, Citi, Microsoft, Sony, Vodafone, Merck, AstraZeneca, Allianz and more.

EDUCATION

New York University - New York, USA

UX Design for Emerging Technologies

Columbia University - New York, USA

Full Stack Web Development

New York University - New York, USA

Bachelors of Fine Art in Photography & Imaging

New York University Honors Scholar and Founders' Day Award Recipient - *Tisch School of the Arts*

St. Paul's School - London, UK

Japanese School in London (Hoshuko Saturday School) - London, UK

CERTIFICATIONS

Conflict Management Specialization - *University of California, Irvine*

Certified Scrum Product Owner (CSPO) - *Scrum Alliance*

Certified Scrum Master (CSM) - *Scrum Alliance*